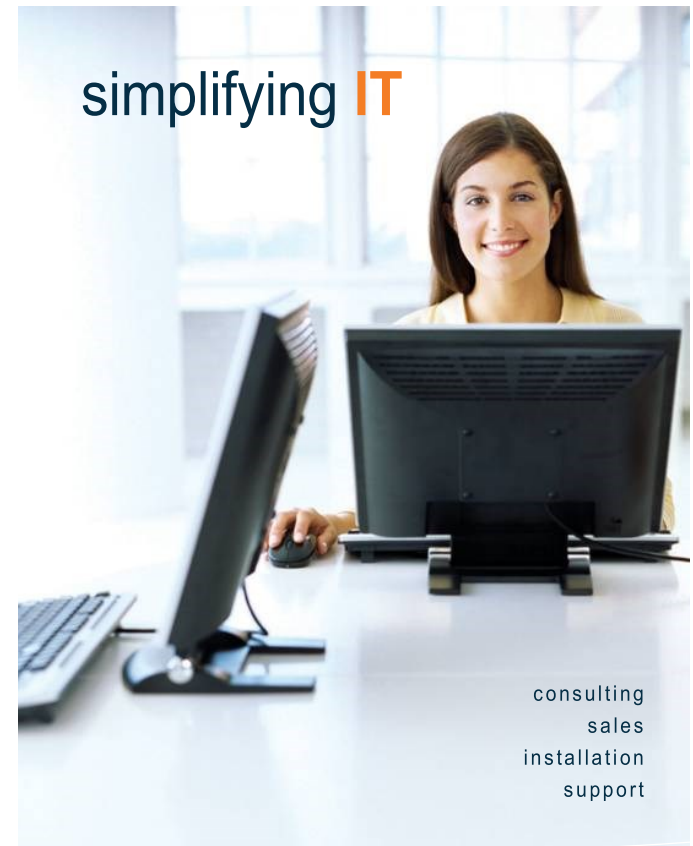# simplifying IT

CUSTOMER BENEFITS

- FAST IMPLEMENTATION
- LESS EXPENSIVE THAN COMPETING PLANS
- REDUCED LOAD AND STRESS ON YOUR STAFF
- NO ADDITIONAL HARDWARE NEEDED
- FILES COMPRESSED AND DE-DUPLICATED
- RUNS IN THE BACKGROUND
- SENDS EMAIL NOTIFICATION FOR ASSURANCE
- RETAINS EARLIER BACKUPS FOR UP TO 3 MONTHS
- TIGHT SECURITY—256 BIT AES ENCRYPTION

consulting
sales
installation
support

Our off-site backup service allows your company to backup important company data via the Internet to our secure data servers. When it comes to protecting our most valuable computer data, most of us know that we should be making regular backups because a system failure would cause unthinkable hardship. Even with this knowledge, many of us live through each day without a backup for our accounting data, customer databases, email, digital photos and other data that is important and irreplaceable.

Why do we put our data in fate's hands each day? Why do we work hard to create new information and not take an extra moment to make a backup copy...just in case? Maybe it's because most of us don't know what to backup, where to backup, what to use to make backups, or how to use them. The Computer Doctor's Off-site Backup service will offer you the flexibility and peace of mind to sleep safely at night knowing your data is protected.

the computer doctors

Making the
complex
SIMPLE!

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904.823.9669 ph
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www.cdc123.com

IT solutions that work for your business.

Triumph over IT obstacles — with ease!
Outsource your IT requirements to our dedicated
network engineers and take a load off !

FEATURES

- NO TAPES TO MISHANDLE
- NO STAFF OVERTIME
- NO DRIVING TAPES OFFSITE
- NO HUNTING FILES OR TAPES
- NO ERRORS TO DECIPHER

The Computer Doctors use patented backup technology licensed from LogMeIn®, a global leader in backup, remote access, and IT support technology. The software allows the end-user to easily select files for backup and also to easily restore files when necessary. Advanced data de-duplication and compression are combined with high availability and capacity at a low cost per gigabyte.
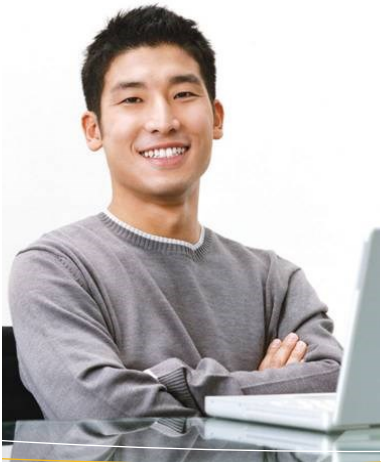
flexible solutions for your business needs

BANDWIDTH—WHAT SETS OUR PLAN APART

Files are tightly compressed prior to transmission. With our backup plans, a backup of all added or changed files is made and compressed and sent to our secure data centers. The backup software incorporates advanced de-duplication. In other words, the software will find the parts of a large file that have changed and only transfer and save the changed parts, but the original parts are incrementally kept in case it becomes necessary to restore an earlier backup version, and the parts are automatically put back together during a restore. This requires much less time in transfer and much less total storage in the data center than keeping the complete copy of each file multiple times. Most of our competitors such as Barracuda® also offer advanced de-duplication, but many of them require you to buy specialized hardware appliances that you also have to maintain and monitor, and then charge high monthly fees for cloud storage. Our monthly cloud fees cost much less per GB than competing plans, and we do it with just the software! These plans can be set up to run after hours so they do not tie up your internet connection bandwidth during the day when you need it. The packages are transmitted securely over the internet to our data centers using 256-bit AES encryption.

FLEXIBLE PLANS

Our backup services are priced to leave you without any excuse to back up your files. 100 GB of backup storage is just $50 per month. We can offer these capacities at much lower cost than our competitors because of the way we use bandwidth and storage. By transferring and storing just the changes, it takes much less storage space and transfer time. But if that's not enough, we can get you more!

NEED EVEN MORE ROOM OR MORE OPTIONS?

No problem!

- 200 GB $100 per month
- 500 GB $240 per month
- 1 TB $450 per month

OPTIONS:

- MS-SQL   add $50 per month
- MS-Exchange   add $100 per month

WE'VE WORKED WITH A DIVERSE CUSTOMER BASE. HOW CAN WE HELP YOU?

At The Computer Doctors, we have a wide range of experience in IT support for many types of businesses!

What sets our backup service apart?

OUR COSTS ARE LOWER BECAUSE OF THE METHOD WE BACKUP AND STORE YOUR DATA

The Computer Doctors off-site backup service uses advanced software from LogMeIn® to de-duplicate and tightly compress your data, then we transfer it securely using 256-bit AES encryption to our secure data centers. Competing plans that offer de-duplication often use hardware appliances to handle the process...an extra piece of equipment that you have to monitor and maintain. Let's face it...most small companies do not have their own IT staff to manage all this stuff. They just want something that works and doesn't cost a fortune! We make that happen for our customers every day.

	Tape or External Hard Drive Backup	Mozy Pro®	Carbonite Pro®	Barracuda Networks® Backup 490	Computer Doctors BEST VALUE!
Hardware Required?	Yes	No	No	Yes	No
Hardware Cost	Tape Drives, up to $1,000, Tapes up to $45 each! Hard Drives typically $150	N/A	N/A	$4,999	N/A
Less than 70 cents per Gigabyte?	Tapes—No—$5.00 per GB External Hard Drives-Yes—typically 25 cents per GB	Yes—typically .55 cents per GB	Yes—typically 70 cents per GB	No — can cost up to $1.50 with options	Yes—as low as 45 cents
MS-SQL or Exchange Options Available?	No	Yes	No	Yes	Yes
Secured safely off-site?	No	Yes	Yes	With cloud option	Yes
Number of Retained Backups	Tapes- Depends on number of cartridges purchased, typically 1 week. Hard drives—none	Depends on storage purchased, typically 30 days	Depends on storage purchased, typically 30 days	Depends on storage purchased, typically 10 days	Can easily store up to 3 months, with longer times if needed!
Secure Encryption	No ○○○○○	256-Bit AES ●●●●●	128-bit SSL ●●●○○	256-Bit AES ●●●●●	256-Bit AES ●●●●●
HIPAA, FINRA and SOX Compliant?	No	HIPAA only ●●●○○	HIPAA and SOX ●●●●○	Yes ●●●●●	Yes ●●●●●
Shared Storage (i.e. per computer or per network)	Per Computer ●●○○○	Per Computer ●●○○○ (Network options avail.)	Per Computer ●●○○○	Per Network (Shared Capacity) ●●●●●	Per Network (Shared Capacity) ●●●●●
Can run automated after hours?	No ○○○○○	Yes ●●●●●	Yes ●●●●●	Yes ●●●●●	Yes ●●●●●
Email Notification?	No ○○○○○	Yes ●●●●●	Yes—but failures only ●●●●○	Yes—but IT support recommended ●●●○○	Yes ●●●●●
Ease of Use	Difficult ○○○○○	Fair ●●●○○	Fair ●●●○○	Difficult ○○○○○	EASY! ●●●●●

Ok, so what's the bottom line?

Cloud Storage Capacity	Monthly Cost	Annual LogMeIn® Backup Software License	Number of Backups Retained	Optional Monthly Cost for each additional day of backup retainage	Microsoft SQL Server Option	Microsoft Exchange Server Option
100 GB Shared Storage BEST VALUE!	$50	$39.95 per year per computer, renewed annually	90 days	$2.00	Yes—add $50 per month	Yes—add $100 per month
200 GB Shared Storage	$100	$39.95 per year per computer, renewed annually	90 days	$1.50	Yes—add $50 per month	Yes—add $100 per month
500 GB Shared Storage	$240	$39.95 per year per computer, renewed annually (waived if only a single server is backed up)	180 days	$.75	Yes—add $30 per month	Yes—add $75 per month
1 TB Shared Storage	$450	$39.95 per year per computer, renewed annually (waived if only a single server is backed up)	180 days	$.50	Yes—included	Yes—included

**Many other capacities and options are available, and we can customize a solution to fit your needs.

For information, please contact our Off-site Backup sales team at 904-814-7752 or email us at sales@cdc123.com for a no-cost, no-obligation analysis of your backup needs.