

#### IT SUPPORT SOLUTIONS

Every business needs a reliable computer network to operate efficiently, but not every business can justify the expense of hiring their own IT staff to manage it. At The Computer Doctors, we manage your computer network so you don't have to!

With our dedicated computer
maintenance agreement plans, IT support for
your computer network is only a phone call or email away!
Our comprehensive plans offer support for computer and
network installation, maintenance, repair, and technical
support at greatly reduced rates. In addition, our support
plans offer high-priority service from your very own dedicated
field engineer. This allows you to get on with doing what
you do best: Running Your Business!

- Network Design Installation and Support
- Server Installation and Maintenance
- Workstation Installation and Maintenance
- Software Support
- Security, Backup, and Antivirus
- Field and Shop Repair Services



the computer doctors

Making the complex SIMPLE!

1260 N Ponce de Leon Blvd Saint Augustine, Florida 32084 904.823.9669 ph 904.823.9677 fax www.cdc123.com



simplifying IT

the computer doctors

consulting sales installation support

Making the complex SIMPLE!

# IT solutions that work for your business.

THE FUTURE IS ALREADY HERE

Triumph over IT obstacles — with ease!

Outsource your IT requirements to our dedicated network engineers and take a load off!

## IT SUPPORT SOLUTIONS

- HARDWARE SUPPORT
- NETWORK MANAGEMENT
- SOFTWARE SUPPORT
- SECURITY
- ADVISORY SERVICES



Whether you have Computer Doctors hardware or mixed vendors, The Computer Doctors is able to formulate a flexible service plan that can meet your needs, from end-user PC's all the way up to complex data centers. Whether you need support for your local network, or want to use cloud-based networking, the certified engineers at The Computer Doctors can help you install and maintain it.

# flexible solutions for your business needs

#### APPLICATION MANAGEMENT

Our certified engineers at The Computer Doctors are familiar with many software programs and can often help you with questions right over the phone! No need to call an overseas company and wait on hold to get sub-standard service. Also, we serve as the liaison between you and your custom software company to help keep custom applications running nominally.

#### ENTERPRISE MANAGEMENT

The Computer Doctors is your one-stop shop for management of your enterprise IT. We handle the support for your network by monitoring current network conditions and responding before a critical issue arises. We take care of security for you, by keeping your security solutions, backup systems, antivirus and anti-malware programs up-to-date. Our service agreements make it all very affordable!



#### SUPPORT AGREEMENTS

Our customized support agreements enable you to control your IT budget by paying one monthly fee for a committed number of service hours. They also entitle you to priority service with a dedicated engineer for your account.



#### WEB SOLUTIONS

Our certified engineers can help design, build, and maintain your web presence, and maintain your cloud servers and company intranet!



### **NETWORK SOLUTIONS**

Our engineers are certified on equipment including Cisco®, Microsoft®, Linux, Oracle®, and Novell®. We can design and install your network and keep it running smoothly.





At The Computer Doctors, we have a wide range of experience in IT support for many types of businesses!